Investing in Volunteers – quality assurance

**UK Volunteering Forum** (made up of the four lead volunteering development agencies in UK)
- Awards the standard
- Owns intellectual rights to the standard

**UK IV Quality Assurance Panel** (made up of four country managers plus independent panel members)
- Makes recommendations for awards to the UKVF/Awarding Panel
- Ensures consistency of assessment across the UK
- Hears any appeals

**Lead assessor**
- Verifies assessment decisions
- Submits final reports

**Assessor**
- Completes assessment
- Makes judgement
- Forwards report to lead assessor

**Organisation**
- Completes assessment activities

Assessors are recruited and trained to UK standards